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**Job Description**

**Job Title:** Support Worker

**Department:** Hillcrest Futures

**Salary:** £18,252 per annum (Based on Full Time – 39 hours per week)

£9.00 per hour

**Responsible to:** Manager and Assistant Manager

**Organisational Structure**

Managing Director

Hillcrest Futures

Business Development Improvement Manager

Head of Service

Area Manager

Manager

Assistant Manager

Senior Support Worker

**Support Worker**

**Main purpose of post:**

Work as part of a team to deliver a high standard of care and support to individuals to help them to achieve their agreed individual outcomes. Support workers will be expected to adhere to the standards laid down by the Scottish Social Services Council Codes of Practice and Hillcrest Futures Policies and Procedures.

**Main Duties:**

1. To provide direct support to service users as agreed in individual Personal Outcome Plans as per service requirements.
2. To undertake case co-ordination responsibilities with, and on behalf of service users.
3. To be an effective team member.
4. Be an effective communicator.
5. To mentor and support the induction of new staff.
6. Contribute to team learning and development.
7. To take lead responsibility for a defined area of practice in the service, as negotiated and agreed with the line manager.
8. To contribute to service improvements.
9. To develop knowledge base and skills in line with registration requirements for SSSC.
10. To undertake housing management tasks appropriate to the service as detailed in the service descriptor.
11. To participate in shift patterns, as required by the service, which may include evenings, weekends, waking nights, sleepover shifts, lone working and on-call duties.

**Service Specific Duties:**

The service descriptor document is part of this Job Description and should be referenced in accordance to specific duties.

**Any Other Duties:**

Carry out any other reasonable duties as required by the organisation.